



Violinists | Harpists | Singers | Dancers

Bunratty Castle | Knappogue Castle | Dunguaire Castle

Shannon Heritage DAC

Role Purpose

These positions will involve delivering excellent customer service with outstanding and professional entertainment, while being attentive to the care of customers and clients at the Mediaeval Banquets at Bunratty Castle and Knappogue Castle. The successful candidates will report directly to the Duty Manager, Bunratty Mediaeval Banquets or Knappogue Mediaeval Banquets , Shannon Heritage.

Key Areas of Responsibility

- Meet, welcome and converse with guests attending the banquet.
- Seat guests as directed by the Duty Manager.
- Serve meal/drinks to guests and be observant at all times to tables assigned to you
- Be courteous, friendly and communicative with colleagues and guests alike, to ensure proper customer care.
- Perform and work special functions i.e. corporate events, weddings and promotional activities nationally or overseas.
- Memorise and perform solo/choral music as directed
- Attend training/ rehearsals/meetings as rostered
- Be knowledgeable of the area, history of the location in which you work and other related products and services offered by the company

Qualifications, Skills and Experience

It is an advantage to have previous experience in singing roles and/or, acting experience but not a prerequisite. Possess excellent speaking skills, have a friendly and convivial personality. The selected candidates will have excellent communication skills with the ability to work in a team environment while skilled in operating under pressure within a busy environment.

We require a **minimum of Grade 6/7 standard for Violinists & Harpists**, sight reading and memorising **written arrangements are essential**.

Applications in the form of a cover letter and current C.V. should be sent to HR@shannonheritage.com, to arrive no later than 5.00 p.m. February 24th 2022.